

# Signature Spa Service

## Start-Up and Maintenance Procedures

### **EVERY 3 MONTHS**

1. POWER DOWN SPA BY EITHER PULLING QUICK DISCONNECT NEAR SPA OR BY SHUTTING OFF MAIN BREAKER.
2. DRAIN SPA & CLEAN WITH **CITRABRIGHT SPRAY CLEANER**, USE NON-ABRASIVE SCRUBBER FOR HARD TO REMOVE STAINS. FOR FASTER DRAINING, A SUBMERSIBLE PUMP CAN BE USED FOR FASTER DRAINING.
3. GLOSS TUB WITH **SPA FAST GLOSS**, FOLLOWING INSTRUCTIONS ON BOTTLE. THIS WILL PROTECT YOUR SPAS' SHELL LUSTER AND PROTECT IT FROM HARMFUL UV RAYS.
4. REFILL SPA THROUGH FILTER CONNECTION PORT(S), IF EQUIPPED, PORT WITH SCREEN **MUST** BE FILLED FIRST TO PRIME CIRCULATION PUMP.
5. FILL SPA TO 1/2 WAY OF THE SKIMMER. MOST SPAS HAVE A DESIGNATED WATER LINE ON SKIMMER.
6. INSTALL CLEAN, DRY FILTER(S)
7. INSTALL OR REPLACE **SPA MINERAL PURIFIER**(OPTIONAL).
8. WIPE COVER WITH **SPA COVER CARE & CONDITIONER**
9. POWER UP SPA AND BEGIN ADDING START-UP CHEMICALS.

*Signature Spa Service*

59 Lakeside Dr.  
Farmingville, NY 11738

Phone: 631-676-3453

Fax: 1-866-866-0336

Website: [www.SignatureSpaService.com](http://www.SignatureSpaService.com)

Email: [SigSpaServ@optonline.net](mailto:SigSpaServ@optonline.net)

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## Start-Up and Maintenance Procedures

### **NEW FILL & START-UP**

1. ADD 16oz. **SPA METAL GON**, POURING DIRECTLY INTO SPA WITH FILTER(S) RUNNING. THIS WILL REMOVE HARMFUL MINERALS SUCH AS IRON AND/OR COPPER FROM YOUR WATER TO PREPARE IT FOR CHEMICAL INTRODUCTION.
2. ADD 4oz. **SPA ALKALINITY INCREASER**, BROADCAST EVENLY INTO SPA. THIS WILL INCREASE YOUR ALKALINITY AND PH.
3. ADD 8oz. **RESERVE**, POURING DIRECTLY INTO SPA WITH FILTER(S) RUNNING. THIS WILL BUILD A BROMINE BASE IN PREPARATION FOR NORMAL BROMINE USAGE.
4. ADD 4oz. **RENEW**, BROADCASTING EVENLY INTO SPA, THIS CHEMICAL ACTIVATES OR OXIDIZES THE BROMINE BASE.
5. RUN SPA FILTERS UNTIL THEY AUTOMATICALLY SHUT OF, USUALLY 20-30 MINUTES.
6. IF ADDING CHEMICALS RIGHT AFTER FILLING, SPA WILL BE READY TO USE ONCE IT REACHES DESIRED TEMPERATURE. IF ADDING CHEMICALS AFTER SPA HAS HEATED ALREADY, WAIT 6 HOURS UNTIL USING TO LET CHEMICALS CIRCULATE AS WELL AS TO LET LEVELS STABILIZE AS THEY WILL BE HIGH RIGHT AFTER ADDING CHEMICALS.

\* CUT THESE DOSAGES IN HALF FOR MODELS J-315, J-325, AND X-SPA'S

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### **EVERY 2 WEEKS**

1. REMOVE WET, CONTAMINATED FILTERS FROM SPA AND REPLACE THEM WITH **CLEAN, DRY** FILTERS MAKING SURE SPA IS NOT RUNNING WHEN THIS IS DONE. IF SPA IS RUNNING, YOU COULD PULL DEBRIS INTO PUMPS WHICH COULD DAMAGE THEM.
2. SPRAY FILTERS WITH **INSTANT CARTRIDGE CLEANER**, BEING SURE TO COAT AS MUCH OF THE FILTER AS POSSIBLE.
3. LET FILTERS SIT FOR APPROXIMATELY 5-10 MINUTES.
4. RINSE FILTER(S) THOROUGHLY, BEING SURE TO GET IN BETWEEN ALL PLEATS TO REMOVE ALL DEBRIS.
5. LET FILTER(S) AIR DRY IN ABOVE FREEZING TEMPERATURE AREA WHERE FILTER(S) WILL NOT GET WET.
6. IN 2 WEEKS, THESE WILL BE YOUR REPLACEMENT FILTER(S).
7. PROPER CLEANING WILL ENSURE EFFICIENT FILTERING FOR YOUR SPA.
8. FOLLOW SPA FILTER CLEANING INSTRUCTIONS. FAILURE TO DO SO CAN RESULT FILTERS NEEDING TO BE REPLACED PREMATURELY.
9. IF EQUIPPED, YOUR SPA'S FILTER BAG OR MICROBAN FILTER SHOULD BE RINSED OUT AT THIS TIME

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### EVERY WEEK

1. SHOCK SPA WITH 2 oz. **SPA56**. SIMPLY BROADCAST EVENLY INTO SPA AFTER IT IS FINISHED BEING USED FOR THE DAY. SPA WILL BE READY TO USE BY NEXT MORNING. THIS WILL KILL ALL CONTAMINANTS THAT BUILD UP DUE TO NORMAL USE.
2. IN ADDITION TO THE WEEKLY DOSE, YOU SHOULD USE 1oz. OF **SPA 56** AFTER USE OF SPA WITH 4 OR MORE PEOPLE. AS WITH WEEKLY DOSE THIS SHOULD BE DONE AFTER SPA IS NO LONGER GOING TO BE USED THAT DAY. THIS IS RECOMMENDED DUE TO THE HIGH LEVEL OF WATER CONTAMINATION CAUSED BY THE AMOUNT OF PEOPLE IN WATER AT ONE TIME. 4 PEOPLE IN AN AVERAGE SPA IS EQUIVALENT TO 80 PEOPLE IN A 21' ROUND OR 15'X24' OVAL SWIMMING POOL!!
3. **DO NOT USE SPA56** ON CONSECUTIVE DAYS. FOR EXAMPLE, IF YOUR WEEKLY DOSE IS PERFORMED ON A SUNDAY, AND 4 OR MORE PEOPLE USE YOUR SPA ON MONDAY, **SPA56** SHOULD NOT BE USED UNTIL THE NEXT TIME THERE ARE 4 OR MORE PEOPLE IN THE SPA OR THE WEEKLY DOSE IS REQUIRED. MAXIMUM USE OF **SPA 56** WILL NEVER EXCEED 4 TIMES PER WEEK.

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## Start-Up and Maintenance Procedures

### DAILY OR REGULARLY

1. MAINTAIN PROPER BROMINE LEVEL OF NO HIGHER THAN 1PPM. THIS SHOULD BE DONE BY USING SLOW DISSOLVING **SPA BROMINATING TABLETS** IN A **BROMINE FLOATER** AND TESTING WITH TEST STRIP.
2. TO REGULATE BROMINE\*, PUT 4 TABLETS IN FLOATER AND SET THE DIAL OR GRADUATION TO 1/2 OPEN 1/2 CLOSED AND LET FLOAT IN SPA FOR APPROXIMATELY 1 DAY TO GET AN ACCURATE READING. IF BROMINE LEVEL IS HIGHER THAN 1PPM THEN CLOSE FLOATER'S GRADUATION MORE, IF IT IS LOWER THAN 1PPM, OPEN THE FLOATER'S GRADUATION MORE. ONCE PROPER LEVEL IS OBTAINED ONLY ADDING OF MORE TABLETS WHEN ORIGINALS ARE DISSOLVED IS REQUIRED. NORMAL DISSOLVING RATE SHOULD BE ABOUT 4 TABS IN ABOUT 10-14 DAYS.
3. CHECK AND ADJUST ALKALINITY WITH **SPA ALKALINITY INCREASER**. TOTAL ALKALINITY SHOULD BE 80-180PPM
4. CHECK AND ADJUST PH LEVEL WITH **SPA PH INCREASE**. PH SHOULD BE 7.2-7.6.

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# Signature Spa Service

## Start-Up and Maintenance Procedures

### PRODUCT SUGGESTIONS

BASED ON FOLLOWING THE RECOMMENDED MAINTENANCE PROCEDURES PROVIDED, HERE IS A LIST OF SUPPLIES YOU WILL NEED TO PURCHASE:

- SPA 56 USED FOR WEEKLY SHOCKING OF SPA, HELPS KEEP SPA FREE OF CONTAMINANTS.
- BROMINATING TABLETS USED FOR MAINTAINING CONTINUOUS BROMINE LEVELS IN YOUR SPA.
- FLOATING BROMINE DISPENSER- USED TO ADMINISTER BROMINE.
- SPA CARTRIDGE CLEANER OR FILTER CLEANER USED TO CLEAN SPA FILTERS OR CARTRIDGES.
- SPA ALKALINITY INCREASER - USED TO RAISE YOUR SPA'S ALKALINITY AND PREVENT ABNORMAL PH FLUCTUATIONS.
- COVER PUMP (OPTIONAL) USED TO DRAIN SPA QUICKER THAN NORMAL GRAVITY DRAINING.
- SPA FOAM DOWN REDUCES FOAMING EFFECT IN SPA, USE VERY SPARINGLY A LITTLE GOES A LONG WAY.
- SPA BRIGHT AND CLEAR A WATER CLARIFIER, HELPS CLEAR CLOUDY WATER, USE VERY SPARINGLY AS WELL, FOLLOW DIRECTIONS ON BOTTLE.
- CITRABRIGHT SPRAY CLEANER- CITRUS STYLE CLEANER FOR USE ON ALL YOUR SPAS SURFACES
- COVER CARE & CONDITIONER OR SPA COVER WIPES- USED TO PROTECT YOUR SPAS COVER FROM CRACKING AND HARMFUL UV RAYS

\*\*YOU MAY ALSO WANT TO GET YOUR START UP CHEMICALS FOR YOUR NEXT REFILL

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# Signature Spa Service

## Spa Maintenance Program

In a continuing effort to assist all of our customers, we would like to introduce you to the Spa Maintenance Program. If you do not have the time to take care of your spa's water chemistry or if the whole process is too difficult to understand like what to put in on what day and how much, than this program is perfect for you. Let us take care of all of your spa's general chemistry needs, with 2 payment options and 2 plans to choose from we are sure you can find one to suit your needs. Here is what we will do depending on what plan you choose:

### Plan #1 Maintenance Only : 2 visits per month

On an as needed basis we will perform the following:

- Add Shock
- Add Bromine Tablets
- Clean Filters
- Add Alkalinity
- Clean Cover
- Vacuum Spa
- Add Clarifier, Enzyme and/or Foam Down

### Plan #2 Maint. w/ Winterizing 2 visits per month for up to 9 months and 1 Winterizing

All of the service performed in the Maintenance plus at the time of your choosing, we will Winterize you spa by doing the following:

- Drain the spa
- Blow out all the plumbing lines
- Add non-toxic pipeline antifreeze
- Cover and Shrink wrap the spa when possible (can get to all 4 sides, no blockages)

### Payment

#### Option #1– Yearly

**\$675**

**Save \$165 OFF Option #2**

#### Option #2– Monthly

**\$70 per month**

**Costs \$840 per year**

#### Disclaimers:

- Cancellations on yearly refunded at monthly rate
- All appointments are weather permitting
- Damaged covers not treated
- In winter months, filters to be cleaned by customer indoors

- Maintenance customers required to have 2nd set of filters and mineral purifier upon refilling
- Deflation of pillow and wrap damage not covered
- Cover/wrapping of spa at technician's discretion
- Prices subject to change. Changes will be posted on website
- Prices as of January 1, 2007

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# Signature Spa Service

## Winterizing Service

In our continuing effort to provide you with exceptional service, Signature Spa Service offers winterizing of your spa. If you are choosing not to use your spa during the winter months, let our experienced professional technicians winterize it for you!! Proper winterization will help prevent costly repairs in the spring due to incorrect winterization. Here's what we will do for **\$139.00**:

- **Drain spa**
- **Clear all plumbing lines of water**
- **Add winterizing chemical to your pipes**
- **Seal and secure your spa's hardcover to the spa**
- **Add a protective cover to your spa to help combat poor weather conditions and help protect your spa's exterior\***

All you have to do is contact us to get all the details and to make an appointment. We will instruct you on preparation and conditions.

- All appointments are subject to permitting weather conditions.
- Deflation of pillow and wrap damage not covered
- Spas Wrapped only if access to all sides of Spa
- Wrapping of Spa done at Technician's discretion
- Prices subject to change. Changes will be posted on website
- Spas will only be covered if adequate access is provided
- All payments will be made to Signature Spa Service

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